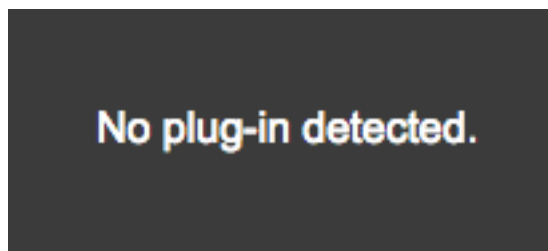




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Technical Bulletin

9/1/15 - Chrome 45 Plugin Support



If you are a Chrome user, you may have noticed the warning about how the plugin may soon be unsupported. Unfortunately when Chrome version 45 is released in late September the plugin will no longer function and there is no workaround for it on Chrome.

Unfortunately this is a decision Google has made and something we have no control over. Essentially Google is removing the plugin language that thousands of plugins use. Not just our plugin but also Microsoft's Silverlight, Java, and hundreds more.

Our software developers are currently working on a total re-write of the plugin but the amount of work to convert the plugin into Google's current code is a massive undertaking and due to that, there is currently no ETA. We will issue an email if and when Chrome support is back.

In the interim you can use another browser such as Internet Explorer, Firefox, or Safari on Mac. You can also use the SCW EasyView software which is dedicated viewing software for your Windows or Mac computer.

We thank you for your patience and apologize for the inconvenience this may cause. If you have any questions or would like help setting up SCW EasyView please feel free to give us a call or hop on chat and we'll be glad to assist you.